

# Operating Doctrine

Safety is at the heart of everything we do.

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We are committed to continuously operating our facilities in an environmentally responsible manner.

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We will and must earn the right to operate in our host communities.

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We are dedicated to achieving operational excellence through a relentless pursuit of reliability.

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We proudly manufacture and distribute quality energy products that help fuel economic growth and enable higher standards of living for all.

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We build high-performing teams of intelligent, honest people and empower them with responsibility, accountability, and authority to do their jobs.

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We enhance and leverage our organizational competencies through continuous learning, teamwork, and networking.

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We establish and maintain valued, trusting relationships with our labor and business partners.

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We embrace entrepreneurial, merchant refining strategies to nimbly capture market opportunities.

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We manage our company in a manner that rewards our employees, as well as our valued investors who place their trust in us.

